

# Facilitator

SEPTEMBER 2021 – NOVEMBER 2021

## DEI Committee Updates:

The DEI Committee has been analyzing the enormous amount of information that was received via the survey conducted over the summer. In addition, the Facilities Leadership Team has also been reviewing the anonymous information to better understand the underlining benefits and issues seen daily within our units and felt by our staff.

As with any survey there are always positive and negative comments. Our overall positive comments are the work/life benefits that are offered as a state employee:

- Leave benefits
- Variety of work available
- Retirement benefits
- Work relationships built within departments

Although no one wishes to hear that there are negatives, we understand that these comments can help us to improve our environment. Some of the largest disadvantages mentioned were:

- Wages for positions as a state employee
- No clear career path
- Overall lack of appreciation from different areas on campus

As we continue the task of shifting our culture to ensure diversity, equity, and inclusion within our own units we look to find the lowest hanging fruit to begin these changes. These comments show

that providing staff members with knowledge, access, and support to seek out educational or training opportunities at the University is invaluable.

- Facilities offers both an Internal Internship Program and an Apprenticeship Program
- We are working on a new Facilities Leadership Development Program, which is coming in 2022
- Clemson employees can take free University classes (up to 6 credit hours per semester)

Communication is key to everyone's future success. We want to ensure that everyone is continuously aware of open opportunities at each level within Facilities, so we are now communicating all our open positions. This not only allows everyone the opportunity to see positions for growth within our units, but also provides us information on helping friends, neighbors, and others around us know of positions available. A career progression program is currently being developed and more information will be coming in the future.

The DEI Committee will share with you our takeaways from the information that we are analyzing from the survey, insights that are shared with the Leadership team, and most

importantly, changes to our culture in Facilities that will benefit everyone.

## Univ. Facilities Card Access Update for Employees and Contractors

### Short Term Contractors

Project Managers email Courtney Wald and copy Cody Price.

\*\*Include the following information in email:

- Project Manager
- Company Name
- Project start/end date

### Employees

Supervisors, Managers, Directors should email Colleen Caracciolo and copy Courtney Wald.

\*\*Include the following information in email:

- Employee Name
- User ID
- Type of Access (E&G or Housing)

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### Long Term Contractors (have Affiliate TigerOne Card)

CU employee overseeing the contractor should email Colleen Caracciolo and copy Courtney Wald.

\*\*Include the following information in email:

- Name on Affiliate Card
- Affiliates User ID
- Type of Access (E&G or Housing)

### Email addresses:

Cody  
[franklp@clemsn.edu](mailto:franklp@clemsn.edu)  
Colleen  
[colleec@clemsn.edu](mailto:colleec@clemsn.edu)  
Courtney  
[ckirby2@clemsn.edu](mailto:ckirby2@clemsn.edu)



## NEW HIRES



Drew Alexander—  
Maintenance



Haley Cox —  
Support Serv



Michael Quinn McCallister -  
Maintenance



Mary Nicholson—  
Custodial/Recycling



Sean Patrick—Landscape



Stephen Richardson  
- Res Custodial



Lee Tessnear—  
Maintenance



Christopher Wright—  
Custodial

### New Student Employees:

Karli King - Utilities

Rohit Sai Kiran Gadde - Utilities

### New Hires without photo's:

Gerry Benton Little - Res Custodial

Joshua West - Utilities



## Retirees

Travis Cleveland (no picture  
available) - Res Custodial



Dennis Driscoll—  
Maintenance



Keith Gates—Utilities



Mark Whitmire—Utilities

## We Wish You Many Happy Years!



**Subject: Jacob Kiser - Outstanding Customer Service**

Outstanding customer service!!! Jacob (Kiser) was incredibly helpful retrieving the boxes from the cardboard recycle bin. The boxes were instrumental in filing a claim with a furniture company that sent damaged tables. When I arrived at Kite Hill, the boxes had been pulled from the recycle bin and waiting for me to pick up! WOW!! The service was over and above anything I expected, and it was done expeditiously!! Forever grateful!

Best,  
**Connie Robinson**  
Administrative Coordinator to the Associate Dean For Research and Academic Affairs

**Subject: Kudos - Bret McCarley**

Todd, I know we are not in the business to congratulate each other in Facilities, but we had our planned power outage at the Child Development Center over the weekend to install the new emergency generator - the contractor encountered some challenging issues, and I would like to express thanks to Bret McCarley - we would not have been able to restore power last evening without Bret's assistance.

Not restoring power would have resulted in the Center

having to cancel use of the building today, which would not have been pretty.

*J. Pat Crowther, P.E.*  
Project Manager

**Subject: Kudos—Joey Dickard**

Just wanted to send a note to let you know that Joey Dickard has done an amazing job with coordinating, assisting, and handling the move from Holtzendorf to Serrine for the ESED group. We ran into problems with vendors and electricity. Joey stuck by us and has gone beyond the call of duty since August to make this move. I appreciate all he has done and his quick response times. We are lucky to have Joey working with us at ESED and Clemson University. Thank you, Joey!

**Paige Zoltewicz, MHRD**  
Office Manager  
College of Engineering, Computing and Applied Sciences

**Subject: Crisis Averted—Kudos to Mark Whitmire and Jon Sturner**

I want to give credit & praise to 2 of your great employees.

You may have heard, Saturday {9/18/21} about 3 hours before kickoff - our plumber, Mitch Ryals discovered a water pressure problem in the south stands of Memorial Stadium.

This problem would have

more than likely made it necessary to shut down the south lower restrooms - you can imagine what a popular move that would have been.

Mitch contacted Robbie Phillips, Robbie contacted Mark Whitmire & Jon Sturner - who quickly made their way to the South Stands.

Mark & Jon, along with Robbie & Mitch evaluated the issue and made repairs moments before the gates open.

Very knowledgeable guys with a great attitudes - really appreciate their help!!!

Sincerely,  
Gary Wade

**Subject: Tim Evans - Maintenance / Facilities Appreciation**

I am a second-year graduate student in the M.Ed. Counselor Education program, and I want to pass along a message about one of your staff members in facilities, Tim Evans. Tim resolved a flooding issue that arose last night around 11:45pm in my on-campus apartment, Calhoun Courts. Tim responded quickly after I called, and he exhibited excellent customer relation skills. He cleaned up after and ensured that all my needs were met before he left. Please give Tim my regards and know that you have an excellent staff member!

Take care,  
**Christopher Spellman** | Graduate Assistant for Learning & Development

**Kudos Rick Boulanger—from CU OES (published in their newsletter):**

This month OES would like to recognize **Rick Boulanger from Landscaping**. For years Rick has been the safety contact and takes immediate action with any safety issues. He also is one that thinks ahead with any new or non routine tasks and never hesitates to contact OES if he has any questions. Rick is also very prompt with his response to requests and willingness to cooperate. A recent example of this is the noise monitoring that was conducted throughout the various landscape job activities to evaluate noise levels while employees used various types of landscape equipment. Working with Jordanna Longo of OES, noise monitoring was conducted to confirm that the employees should continue to be in the Hearing Conservation Program. Stickers with decibel readings were placed on each of the pieces of equipment to remind employees to wear their hearing protection. Thank you Rick for your continued support of OES and making safety a priority.

Thanks again for all that you do for safety and the CU community. OES is glad that you are part of the team and you are an integral part of the success of communicating safety across the CU Community.





## Facilities Appreciation Day - Football Ticket Winners Announced!

The recent Facilities Appreciation Day, sponsored by Staff Senate, included a drawing for tickets to the upcoming Clemson vs. Connecticut football game. The winners have been announced! Each staff member received two tickets to the game.

- Donald Bennett (Right)
- Ed Burton, Jr. (Far Right)
- Shanna Dickson (Below 1st Row–Left)
- Taylor Foster (Below 1st Row–Center)
- Ronald Hall (Below 1st Row–Right)
- Melissa Roberts (Below 2nd Row–Left)
- Edna Sims (Below 2nd Row–Center)
- Mary Whitner (Below 2nd Row–Right)



Staff Senate representatives Christine Babb and Jake Anderson notified each winner in person. The winners were surprised and grateful for the award.



# ★ HAPPY ★ BIRTHDAY!



## December

12/2 Tommy Fallaw  
 12/2 Kimberly Harper  
 12/3 Claudia Johnson  
 12/3 Michael Schoen  
 12/3 Lee Tessnear  
 12/4 Anthony Herrera  
 12/4 Joseph Kassab  
 12/5 Ronald Hall  
 12/5 Charles Hunter  
 12/5 Bradley Justice  
 12/6 Mark Wilson  
 12/7 Eric Westcott  
 12/7 Rachel Zeiders  
 12/9 Sharon Hall  
 12/9 Joshua West  
 12/10 Bill Fortenberry  
 12/10 Jaime Haake  
 12/12 Chason Beebe  
 12/14 Timothy Evans  
 12/14 Brad Felty  
 12/14 Rose Reese  
 12/15 Noah Lindsey  
 12/15 Joseph Mize  
 12/17 Lee Gowin  
 12/18 Mark Albertson  
 12/18 Kennon Burgess  
 12/19 Daniel Blackwell  
 12/19 Albert Drexler  
 12/20 Anthony Coleman  
 12/20 Dhruv Jain  
 12/21 Melissa Morris  
 12/21 Cody Price  
 12/24 Joshua Kirchner  
 12/26 Joseph Stapleton  
 12/27 Shawn Duncan  
 12/27 Melvin Smith  
 12/28 Mark Lyles  
 12/28 Kristen Price  
 12/29 Stephen Baka  
 12/29 Ray Turner  
 12/30 John Howard  
 12/31 Pamela Ahrens

## January

1/1 Richard Cox  
 1/1 David Johnson  
 1/1 Ryan Phillips  
 1/2 Christie Snider  
 1/3 James Crunkleton  
 1/3 Steve Brooks  
 1/5 Yvonne Fruster  
 1/6 Alex McMahan  
 1/6 Orenthia Smith  
 1/7 Matthew Jones  
 1/8 Anthony Bagwell  
 1/8 Michael Blackwell  
 1/8 Michael Hollman  
 1/8 Karli King  
 1/10 Michael Owens  
 1/14 April Ethridge  
 1/19 William Caines  
 1/20 James Dillard  
 1/20 Lane Mauldin  
 1/22 Frances Walker  
 1/24 Larry Wilbanks  
 1/25 Martha Weidendorf  
 1/26 Tim Littleton  
 1/26 Richard Pelot  
 1/26 Sam White  
 1/27 Katrina Gambrell  
 1/27 Eric Hand  
 1/29 Cynthia Case

## February

2/6 Timothy Hendrix  
 2/6 Pete Knudsen  
 2/7 Matthew Sloop  
 2/10 Sarah Canady  
 2/10 James Nichols  
 2/10 Noah Phillips  
 2/12 Dwayne Skelnik  
 2/13 Stephen Thomsen  
 2/16 Adam Justice  
 2/18 Krystal Crowe  
 2/18 Rachel Galloway  
 2/18 Stephen Gillam  
 2/22 Faith Christner  
 2/22 Brenda Nix  
 2/23 Rigo Cruz  
 2/23 Joshua Richardson  
 2/24 Robert Briggs  
 2/25 Bradley Erickson  
 2/27 Mary Holland  
 2/28 Jimmy Jones  
 2/28 Greg Telley  
 2/28 Stuart Cox

## March

3/1 Evan Anderson  
 3/1 Andy Boyd  
 3/1 Mark Hester  
 3/1 John Morgan  
 3/1 Justin Williamson

## March Continued

3/2 Larry Helms  
 3/3 Maurice Grant  
 3/3 Janet Green  
 3/4 Willie Todd Scott  
 3/5 Gregory Lawrence  
 3/5 Joe Deshon  
 3/5 Sherry Newton  
 3/8 Lilitia Heriot  
 3/8 Jennifer Wood  
 3/10 Christopher Addis  
 3/12 Lisa McElveen  
 3/13 John Buffington  
 3/14 Lan Zhi Chen  
 3/15 Kenneth Boyter  
 3/15 Derek Keels  
 3/16 Daniel McAnulty  
 3/16 Allen McLane  
 3/18 Charles Wardlaw  
 3/19 John Lewis  
 3/19 Deborah Walker  
 3/20 Phillip Addington  
 3/22 Christopher Fleischer  
 3/22 Wesley Smith  
 3/23 Lyndsey Cotton  
 3/23 Lois Hallums  
 3/23 Candice Jerde  
 3/23 Joshua Swords  
 3/24 Tim Dantz  
 3/24 Francis Randall  
 3/25 Kimberly Bennett  
 3/26 Jamal Stowers  
 3/27 Roger Cobb  
 3/27 Eric Holder  
 3/27 Keith Martin  
 3/27 Herb Parham  
 3/28 Odean Bush  
 3/28 Emily Mattson  
 3/29 Ketaki Bhav  
 3/30 Drew Alexander  
 3/30 William White  
 3/31 Betty Alexander  
 3/31 Kelsey Baldwin  
 3/31 Blake Holder  
 3/31 Dwight Watson

If you have information, an article, upcoming event or compliment you would like included in future Facilitator issues, please send the information to:

Colleen Caracciolo  
[colleec@clemsun.edu](mailto:colleec@clemsun.edu)  
 656-4604



# Tis The Season—Events!!!!



## Facilities Christmas Holiday Lunch

McAlister Dining Hall  
Tuesday, Dec. 14, 2021  
11:00am – 1:00pm

*Unfortunately, we do not have raffle prizes this year*



Join us for a  
**HOLIDAY  
BREAKFAST**

*You are cordially invited to the Division of Finance and Operations' Drop-in Holiday Breakfast.*

*Wednesday, December 8, 2021*

*9:30 a.m. - 11:30 a.m.*

*Grand Ballroom Madren Center*

*To RSVP, simply 'Accept' or 'Decline' the calendar invitation in Outlook. Contact Logan Evans at [levans5@clermson.edu](mailto:levans5@clermson.edu) with any questions.*

*We hope to see you there!*

*You must be present to win one of the many raffle prizes!*

## Team Area/Door Decorating Contest

Holiday door decorating is **BACK...with a twist!**

If you enjoy decorating...gather a group of team members and decorate an area or door.

3 Doors/Areas will be recognized for:

- Most original
- Most traditional
- Most Creative

Please have decorations up by Thursday, December 16th.



Here are three decorations from previous years